

How long is the warranty period for Huawei's energy storage products

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When does Huawei warranty start?

The warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is earlier. 3. The warranty type of a product may vary in different countries, please consult your local service sales representatives for more information. 4.

What does Huawei's warranty cover?

Huawei's warranty policy covers its products that are free from any design, material, and workmanship defect. The warranty period starts from the moment Huawei issues the purchase receipt. If you notice such a flaw on your item during the warranty period, you should file a warranty claim.

What is the warranty on a non-Huawei product?

1. This warranty does not apply to any non-Huawei products (third party hardware or software), consumables, accessories and mechanical parts. 2. The warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is earlier. 3.

What is the warranty period for independent parts?

a) The service start date of Independent Parts is the shipment date from Huawei, and the warranty period for Independent Parts of Storage distribution products is one year, and the warranty period for Independent Parts of other products is 90 days. The Warranty Type is the same as that of the corresponding product.

2.1 Warranty start date: The warranty period starts from the 90th day after Huawei ships the products or the POD (proof of delivery) date, whichever is earlier. The actual warranty start ...

Rules for starting warranty for C& I ESSs: The warranty period starts 90 days after Huawei shipment or the date when the customer applies for warranty triggering (not later than 90 days ...

4.2.3 Huawei industrial and commercial energy storage systems provide a basic warranty of two years by default. A 5-year advanced warranty can be provided only when they are connected ...

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For products that have been disconnected from the Internet for more than 6 months or have not been connected to Huawei PV Cloud, Huawei cannot continue to provide advanced warranty.

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The performance warranty of the battery of the energy storage system is based on the ten-year warranty period and the number of cycles. The one that reaches the warranty first takes effect, ...

Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is ...

Huawei provides customers with a warranty service, which is a maintenance guarantee or quality assurance (QA) service, to ensure product quality within a specified period.

If the Replacement Product is an Inverter or a Residential Energy Storage System, it shall be covered by this Limited Product Warranty for the remaining Warranty Period or 360 (three ...

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